



Mail-In Repair Intake Worksheet

Full Name: _____ Email Address: _____

Phone Number: _____ Alt Phone Number: _____

Return Shipping Address: _____

Device Make: _____ Device Model: _____

ESN / IMEI: _____ Phone Color: _____

Device Issue / Repair Requested: _____

Device Passcode: _____

If pattern, please
draw it out here.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can we restore your phone to factory defaults?

Please circle: Yes / No

Important notice regarding your data

We will do our best to keep your data intact, but certain repairs require a restore and it is inevitable. If you opted to not have device restored and it is required to repair, we will contact you before acting. If we are unable to get in contact with you, we will not act until we get a response.

Address for mail-in:

GadgetGenie.com
31007 Pacific Hwy S, Ste C
Federal Way, WA 98003

- Please make sure to securely package your device to avoid damage. Gadget Genie is not liable for any damage to the device during transit.
- Please include this sheet with your mail in repair.